



Press Release

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For Immediate Release

Fiserv Clients of the Loan Servicing Platform Can Access ISGN LenStar Network to Streamline Communications with Default Attorneys

Brookfield, Wis., February 4, 2010 – Fiserv, Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, today announced that Fiserv clients can update attorney communications via a new Loan Servicing Platform interface with the ISGN LenStar default attorney communication network. The interface expands even further the comprehensive default management tools offered by the Loan Servicing Platform from Fiserv.

The interface is designed to integrate loan-related data and legal-action milestones into the default management workflow within the Loan Servicing Platform, enabling Fiserv clients to work with attorneys and trustees of their choice once the provider subscribes to the LenStar network. This gives both servicer and attorney the ability to communicate electronically, submit responses automatically and easily track orders and timelines. Communicating via the LenStar software streamlines the workflow between servicers and default attorneys.

“Loan servicers are experiencing growing default volumes and need every tool at their disposal to manage those loans quickly and efficiently,” said Thomas Gorman, president, Loan Servicing Solutions, Fiserv. “This interface allows our clients to have more efficient access to their legal counsel while opening new communication channels and freeing up more time to work on solutions with borrowers who have entered this phase.”

“Fiserv clients can access LenStar directly from within the Fiserv loan servicing software, and via the click of the mouse, will literally be able to generate a request for service that will be routed automatically to the appropriate service provider’s system,” said Niraj Patel, Group President, ISGN. “Once the service has been performed, the data is automatically



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populated into the Loan Servicing Platform, eliminating many manual processes such as faxing orders, re-keying data, and logging into multiple vendor web sites.”

The Loan Servicing Platform from Fiserv is an example of the company’s processing services core competency and delivers single-platform loan servicing by combining mortgage, line-of-credit and distressed loan support into one system.

About ISGN Corporation

ISGN Corporation is the leading global technology solutions company positioned to transform the mortgage lending space by providing an end-to-end spectrum of technology products, services and OnDemand solutions. A fast-growing company with a customer base of over 600 lenders across the United States, including some of the world’s leading banks, ISGN provides complete technology and technology-enabled solutions that deliver value, improve customer satisfaction and have a measurable bottom-line impact. For more information, visit www.ISGN.com.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fiserv celebrates its 25th year in 2009. For more information, visit www.fiserv.com.

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